

Our policy on the processing of Personal Data (GDPR)

In the course of our provision of services, we have to collect and process personal data about you.

We usually only process data that are strictly necessary for conclusion and administration of the contracts that you wish to conclude.

Our office may also use your e-mail address to provide you with commercial information or keep you informed of our activities via our newsletter. If you do not wish to receive commercial information from our office, you can object to its delivery at any time by sending a simple request by e-mail to data-protection@eeckman-underwriting.com, or by clicking on the "unsubscribe" link which is provided for that purpose at the bottom of the newsletter or the e-mail in question.

Other than the identification details that you communicate to us by completing this form or during any other subsequent contacts with our company, we collect various personal data about you depending on the type of contract you wish to take out and the nature and size of the risk being insured.

The data that we process about you are the data you provide to us directly when taking out the contract. These data may be supplemented by and may overlap with the data provided to us by the health professionals who are asked to check your medical history or the experts instructed by the company to assess the risk being insured or to prevent fraud. Our company only passes your data to the insurance company that provides the policy you have taken out through us and to the other parties involved in the contractual process (experts and/or subcontractors). All other disclosures to third parties are subject to your express prior consent.

We retain your data during the term of the contract and for an additional period of 10 years after expiry of the contract, for purposes of archiving and financial administration, or to allow us to claim our rights in court if applicable, in the context of any objection by you or by a third party related to your contract.

Our company has taken appropriate technical and organisational steps under the supervision of our Data Protection Officer to ensure that your data are processed in complete security. In particular we ensure that within our organisation, access to your data is reserved solely for the persons who are responsible for following up *your* contracts.

Our company is the primary data controller for your data. If you have any questions about our confidentiality policy or wish to exercise one of your rights under the legislation on the processing of personal data, please send your request by post to the address shown above or by e-mail to data-protection@eeckman-underwriting.com. If you consider that we have not taken your rights properly into account, you may also inform the Belgian Data Protection Authority.

In your capacity as a data subject of data processing by our company, you have the right to obtain all the relevant information from us on the data concerning you that we process and also on the purpose of this

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data processing. Where applicable, you also have the right to rectification of your data if they are incorrect or to have your data erased if they are no longer necessary for the purposes for which they were collected or processed. Other than in exceptional circumstances, requests for access, rectification, erasure or objection will be met within one month of the request being received.

The *insurer* is considered to be a joint data controller for the processing of personal data about you. For more detailed information about how the insurer uses your data, and to find out about your rights in relation to your data, please go to our website: eeckman-underwriting.com.